

Chapter Meeting

Steven C. Rollins, PMP

Growing the business, the Value Proposition of Project Managers

When: Thursday, May 16

Where: [Ramada Inn](#)
1510 Jefferson Street
Jefferson City, MO

[Power Point Presentation](#) (1.12 MB)

Topic Details:

If you are a project manager in today's business world, chances are you are being asked to perform a multitude of tasks, and/or projects all at what may seem to be simultaneously. Why? Is this bad?

The pace is maddening, people are cranky, deadlines seem out of reach. There needs to be a better way. The question now is where, what, and when? Is there a tool solution? Or, is there some magical method of hypnosis that when applied we all suddenly team up and perform as if on cue? Is there something wrong in your job? Are you in high demand because of the value you bring to the job? Does everyone want to be on your team?

Come and join us to learn how to grow your job value as a project manager. Learn what is working in project teams and their organizations across America. Learn what successful project managers know that can help you become a more valued member of your organization. You'll learn how to grow in value with your employer and your associates. In this presentation you will also learn why the Project Management Office is considered to be the best friend of the Project Manager.

Meeting Format

The presentation will be in lecture format. The objective of the presentation is to present new ideas that help you see yourself and how you might begin to identify your job value to yourself, your project team members and to your management. This presentation is 60 minutes in length.

Speaker Biography

Steve Rollins, MBA, PMP, was formerly the National Practice Leader for PMO/Project Office Consultation for Genesis 10 Corporation (headquartered in New York City). Currently (as of January 1st, 2002), Mr. Rollins is Senior Partner with EPM Solutions Inc, providing consultative services for business PMOs and Project Offices worldwide.

Mr. Rollins is a well known national subject matter expert in Enterprise Program/Project Management Office/Project Office startups helping his clients focus their project management capabilities on improving their delivery processes to their associates through application of the Project Management value proposition.

Mr. Rollins has been a featured speaker to many organizations including Mid America PMI chapters in recent years speaking on "Growing the Business through the Project Management Office" and "The Value Proposition of the Project Management Office." Steve will be speaking on the "PMO Value Proposition" in Lincoln NE, in February 2002 and in Columbia MO, in May 2002.

Mr. Rollins is also the Executive Chair of one of the fastest growing entities in the PMI PMO SIG, the Mid-America Regional PMO Regional Group (PMORG). Membership to the Mid America PMORG encompasses the following states: Minnesota, Iowa, Nebraska, Kansas, Missouri, Oklahoma and Arkansas. Mid America membership has grown beyond 120 members and continues to expand rapidly. Mr. Rollins is also a newly elected Board of Director member for the PMI Metrics SIG. In this role, Mr. Rollins will be helping to direct the roll out of the 2002 MetSig value proposition to all MetSig members in terms of member value and knowledge content.

Mr. Rollins presentation "Growing your business through the Project Management Office" is available at the [systemcorp](#) Web site.

Mr. Rollins is currently authoring the book "Growing Your Business through the Project Management Office" and is co-authoring a white paper with Gerry Kendall (VP of Theory of Constraints Management, International Institute for Learning) due for publication in 1Q02 with the interim title "How do I acquire the value of a PMO?"

Mr. Rollins can be contacted at Steve.Rollins@EPM-Solutions.com.

Chapter Meeting

Panel Discussion: The Importance of Obtaining a Certification

When: September 19, 2002

Where: [Ramada Inn](#)
Hampshire Hall Conference Room
1510 Jefferson Street
Jefferson City, MO

Cost: \$20

Menu:

- Breast of Chicken filled with Delicate Cream Wild Mushroom Duxelle, Wrapped with Layers of French Puff Pastry, Served with Chef's Own Poulet Sauce
- Garden Fresh Salad
- Chef's Choice Potato or Grain
- Chef's Choice Vegetable
- Rolls and Butter
- Raspberry Sherbet with Wafer
- Coffee or Tea

Please RSVP to [Ritchie Jenkins](#) by the close of business September 13, 2002. Anyone with special dietary needs may call Karen Sanders at (573) 635-9979.

Note: The Chapter is obligated to pay for all dinners ordered, even for "no-shows." If you RSVP you will be expected to pay the \$20 so the Chapter can recoup cost.

About the Program:

We are fortunate to have some of our finest certified project managers presenting overviews in a panel presentation format. This panel will consist of PMP certified instructors who are also members of our local Mid-Missouri PMI Chapter. They along with other certified PMP chapter members attending the meeting will be available to answer your questions about the importance of obtaining a certification and how it relates to your profession. This chapter meeting is intended for individuals who are considering becoming a certified project manager or who would like to receive the basic academic discipline. Gain valuable insight and receive reassurance when you hear some of the common fears and experiences that others have encountered.

Panelists:

[Frank Schoenhardt, PMP](#)

[Lucy Watts, PMP](#)

[Faye Zumwalt, PMP](#)

[Frank Cox](#)

Upcoming Related Events:

Don't wait to sign up for the upcoming PMP workshops!!! The workshops provide positive reinforcement for those who like to work through the materials and quickly complete the exam successfully. For those who want to experience the academic discipline of managing tasks more effectively, this is a perfect opportunity for you to introduce yourself to the basic concepts.

The local Mid Missouri chapter has acquired the workshop materials that will be tailored to meet your busy schedules. The workshop materials were created by Cyndi Snyder, President of the Orange County Chapter, and are legally marketed by a Time-to-Profit company.

PMI chapters in San Diego, Orange County, Los Angeles, Detroit, and Moscow, Russia have used the workshop materials. The material is revised and updated twice each year to reflect input from instructors in the chapters and feedback from students, particularly those who have taken and passed the PMP exam. Cyndi and other commercial instructors in both on-site and public classroom offerings also use the materials.

To date, the materials have been used for about 300 students, 11 more in a public commercial offering in Moscow this week, and 11 more next week at Motorola in San Diego. The workshop materials strive to cover everything on the examination but conveniently leave out project management topics that are not covered on the exam.

Frank Schoenhardt, PMP

Senior Project Manager/Information Technology Solutions Consultant, Rose International, Inc.

Frank has over 25 plus years experience working with public and private organizations in a technical and managerial capacity. He is a PMI certified Project Management Professional (PMP) currently serving as a Senior Project Manager for Rose International Inc, Jefferson City, Missouri Office. Frank has both an undergraduate and masters degree in Business Administration.

In his current role with Rose International, Frank is responsible for developing high level business process analysis, creating detailed project plans including resource requirements and

cost modeling, administering change management processes, determining project priorities, reporting project status to Rose and client's executive management, and providing overall leadership for designated related project activities for the Rose firm in the Jefferson City office. His prior experience has included management of the Year 2000 renovations, participated and managed major statewide clinical and financial software installations and is an active member of the Mid-Missouri PMI chapter and a board member within the MoSNIP organization.

Lucy Watts, PMP

Ms. Watts has 18 years experience in information technology. She has 7 years in project management. Her experience has been in the development of large, complex application systems in both the private and public sector. She has experience in managing both application development and technical support.

Lucy started her career with Southwestern Bell Corporation (SBC). Her accomplishments while working for SBC included tuning databases and resolving database problems in procurement, personnel, and financial systems, writing and publishing procedures for setting up and controlling database security, and completing other database administrator tasks. Lucy lead a team in evaluating several database management systems on the mainframe and Unix platforms. The results of this evaluation were used to set strategic database direction for the corporation. She was the lead DBA for the rewrite of the billing system. Her last accomplishment with SBC was the completion of a plan to build a data warehouse and putting a team together to complete the plan.

Lucy joined the Tier Technologies, Inc. team in 1996 as a consultant. She has been leading and managing teams at the State of Missouri. Her accomplishments at the State of Missouri include leading teams to successfully complete analysis, design, construction, and implementation of a transportation management system for the Missouri Department of Transportation and a system for managing financial assistance to needy families for the Missouri Department of Social Services. Lucy worked with the Missouri Department of Corrections to develop a plan for the rewrite of the Inmate Tracking System. She managed a team to complete analysis for the Department of Natural Resources' Total Maximum Daily Load project. In addition to completing the analysis, an implementation plan was developed to implement a software solution needed to meet the goals and objectives of the department in this business area. As a part of a two person team, she completed the analysis of the current processes related to a Driving While Intoxicated Arrest through disposition in the State of Missouri. From this analysis an implementation plan was developed for implementing a web services solution to track the events.

Lucy has a Bachelor of Science in Computers and Mathematics, a Masters in Information Management, and is a certified project manager. She is a member of the Project Management Institute.

Faye Zumwalt, PMP

Faye works as a Project Manager for the Department of Health and Senior Services, responsible for four teams of Computer Information Technologists developing and maintaining non-integrated applications for small, medium, and web-based platforms and maintaining applications on the mainframe platform. These applications include Vital Records, Organ Donor Registry, Women, Infants, and Children (WIC), and several other nutrition-related applications. She has an AAS degree in Computers and Data Processing, a BS in Management with Emphasis on MIS Management, and a MS of Public Administration. Her career spans more than 23 years; of that time, 20 years have been spent in IT and over 10 years in project management. Most of her career has been dedicated to supporting the State of Missouri, either as a state employee

or a consultant to the State.

Faye has served the PMI Mid-Missouri Chapter as a founder, VP of Programs and Professional Development, VP of Administration, and is currently serving as chapter president.

Frank Cox

Mr. Cox is a project management specialist in the Missouri Department of Corrections, an organization of 11,000 employees that manage 90,000 offenders. Currently he is advising on the planning of, and is scheduling, a department wide Microsoft NT to Microsoft 2000 migration that includes four major sub-projects. He also presently is providing assistance on a departmental AS/400 Office Vision migration project that is deadline constrained. Frank also advises on a special superintendent task force that has been assembled to accomplish two key objectives in support of the DOC primary mission.

Frank has two undergraduate degrees and earned a master of science degree in information and communication sciences at Ball State University in Indiana. From 1994 to 1997 he worked as the university's voice, data, and imaging technology labs manager. Later he was selected and served as an instructor on the graduate faculty, and also was selected and served as an associate in the university's Applied Research Institute. He obtained and integrated \$2.5 million in high-tech grants from corporate partners, designed theory based curricula and hands-on IT, IS, and telecom labs, and taught advanced courses in organizational communication, data communications, and telecommunications. He also consulted to the American Automobile Association of Indiana on Frame Relay technologies, and to the McDonald's Corporation headquarters campus on network security and disaster recovery.

From 1974 to 1994, Frank served in the U.S. Army. As a paratrooper in the mid to late '70s, he participated in rapid deployments and sensitive allied airborne operations in Scandinavia, Central and Southern Europe. In the '80s as a military journalist he reported on activities in Europe, the Mediterranean, and Central America. In 1990, Frank was selected as the Army military journalist of the year. He wrapped up his uniformed career as First Sergeant of the accredited Defense Information School.

In his current position Frank has managed the planning, scheduling, risks, and cost performance of SAM II HR and finance system migration and integration projects. He has also advised on an AS/400 JD Edwards to SAM II interface project for a statewide profit center, and tracked a point-of-sale system IT equipment rollout covering 25 adult institutions. He also designed and applied a formal earn value management system to track and correct contractor performance, and he tracked a multi-million portfolio of outsourced application development projects. After normal working hours during the last two years he also helped establish the PMI Mid-Missouri Chapter, which was chartered by PMI in June 2000.

Frank is married and has a daughter and two sons. He enjoys spending as much free time as possible with his family.

Chapter Meeting

Dr. Majdi Najm, PMP

Product Lifecycle Management: New Tools for Collaborative Project Management

When: November 21, 2002

Where: [Ramada Inn](#)

Hampshire Hall Conference Room
1510 Jefferson Street
Jefferson City, MO

Cost: \$20**Menu:** TBD

Please RSVP to [Ritchie Jenkins](#). Anyone with special dietary needs may call Karen Sanders at (573) 635-9979.

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About the Program:

"PLM provides Web-based, collaboration of virtually all enterprise functions, including suppliers, throughout the life of a product" (Sun Microsystems)

"PLM is an extended enterprise solution for manufacturing companies that facilitates the sharing of product data across all company functions, customers and suppliers" (IBM)

"From first product conception, design, and engineering onwards to production ramp-up, product change management, and well into the area of service and maintenance, mySAP PLM provides a holistic view of all product-related business processes and needed information over the complete product and asset life cycle, through the extended supply chain" (SAP)

These are just a few descriptions of a new environment that software companies are providing to support the management of projects, especially those projects that consist of geographically distributed team members, subcontractors, and customers. This presentation will provide a brief overview of PLM as offered by various solution providers and will then focus on and demonstrate one of these solutions, mySAP PLM, that the E-Business University Competency Center is making available to the University community.

Speaker Biography

Dr. Majdi Najm, PMP works as Coordinator of the E-Business Program at the University of Missouri System and is responsible for promoting e-business research and education by providing access to and technical support of integrated e-business software solutions and educational material to the university community. He is also the Director of the E-Business University Competency Center, which provides hosting services of SAP e-business software and educational material to other universities across the USA.

Majdi developed an electronic book on Project Management that he has been using to offer several courses and workshops on Project Management to faculty, government agencies and industry in the United States and abroad. In his previous position with the Center for Technology Transfer at the University of Missouri-Rolla, he assisted businesses modernize their operations and was actively involved in the planning and the establishment of a teaching factory on advanced manufacturing technology. He taught courses on Project Management, Facilities Planning, Industrial Ecology, Computer Integrated Manufacturing, Computer-aided Design and Manufacturing, and Robotics. He is a licensed professional engineer in the State of

Kansas.

Workshop

PMP Exam Preparation

When:

<u>Date:</u>	<u>Morning Workshop Topic:</u>	<u>Afternoon Workshop Topic:</u>
October 19	Framework & Scope Facilitator: Robin Gibson	Time Facilitator: Majdi Najm
October 26	Cost Facilitator: Frank Cox	Quality Facilitator: Faye Zumwalt
November 16	Human Resources Facilitator: Lucy Watts	Communications & Risk Facilitator: Frank Cox
November 23	Procurement & Integration Facilitators: Mitch Callis , Ron Parker	Professional Responsibility Review/Quiz Facilitators: Mitch Callis , Ron Parker

Where:

[Ramada Inn](#)

1510 Jefferson Street
Jefferson City, MO

Room Assignments:

October 19: Glenwood
October 26: Hampshire Hall
November 16: Glenwood
November 23: Glenwood

Cost:

There are a total of eight half-day workshops (see topics in the table above).

The price per half-day workshop is \$50 for PMI members and \$70 for non-members.

Price Break! If you register for all eight workshops the price is \$190 for PMI members and \$270 for non-members.

Additional Savings! Receive additional savings by registering five or more attendees from your organization for all eight workshops (\$180 for PMI members and \$260 for non-members). Must register by October 16.

To register, please contact Ritchie Jenkins at (573) 751-5687 or by e-mail: Ritchie_Jenkins@mail.dor.state.mo.us.

Included in the registration fees are continental breakfast, lunch, afternoon snack, and workshop CD.

Schedule:

8:00	-	8:30	Registration
8:30	-	11:45	Morning Workshop
11:45	-	12:45	Lunch
1:00	-	1:30	Registration (for new attendees)
1:30	-	4:30	Afternoon Workshop

About the Workshops:

The chapter has acquired workshop materials that will be tailored to get the most benefit in a short amount of time. The workshop materials were created by Cyndi Snyder, President of the Orange County California Chapter, and are marketed by a Time-to-Profit company.

Several PMI chapters have used the workshop materials. The materials are revised and updated twice each year to reflect input from instructors in the chapters and feedback from students, particularly those who have taken and passed the PMP exam. Cyndi and other commercial instructors in both on-site and public classroom offerings also use the materials. To date, the materials have been used for approximately 300 students. The workshop materials strive to cover only topics that are on the certification examination.

Please forward comments, questions, and special dietary needs to Karen Sanders, PMP, Mid Missouri Chapter Vice President of Programs and Professional Development by e-mail: ksanders@mail.doc.state.mo.us.

Facilitator Biographies:**Lucy Watts, PMP**

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Frank is married and has a daughter and two sons. He enjoys spending as much free time as possible with his family.

Mitch Callis, PMP

Mitch works as an Infrastructure Project Manager for Hewlett Packard, where he has been

employed since April 1996. His current areas of responsibility include voice, data, satellite, wireless LAN and all other IT infrastructure for production and sales offices for an area starting in the southern mid United States and extending to the Canadian border. In addition to this he developed, implemented, and maintains the organization's project management web site. Currently, Mitch is involved with the merger of the IT infrastructure and processes between Hewlett Packard and Compaq. He is also involved with forming and moderating a PMI study group to help the group obtain their PMP certification.

Prior to joining Hewlett Packard Mitch worked for Digital Sound Corporation as Project Manager for Installations, where he developed the "Order to Install" process and implemented project management processes for equipment sales and upgrades.

Mitch has 22 years of experience in the IT community, the last 12 years being in project management.

Mitch spends much of his spare time with his two sons helping coach their soccer teams and teaching 4th grade Sunday School.

Ron Parker, PMP

Ron works as an Infrastructure Project Manager for Hewlett-Packard Company. His current areas of responsibility include voice, data, satellite, wireless LAN and all other infrastructure for production and sales offices in the mid-west and Tennessee. He serves as team lead of voice and data for Mergers, Acquisitions and Divestitures in North America. An additional assignment is mentoring fellow team members towards obtaining PMP Certification.

Prior to working at Hewlett-Packard, Ron worked as a Consultant-Project Manager for Sprint and American Century Investments in Kansas City. Projects during this period encompassed the implementation of wireless LAN, wireless Voice and VOIP. Ron has worked in IT for 25 years and has 15 years of Project Management experience.

Ron obtained his Bachelors and MBA degrees while working in the Data Networking and Telecommunications departments at the University of Missouri-Columbia. He served as Chairman and Vice-Chairman of the UM System Staff Advisory Council.

Ron spends much of his spare time with his wife and son teaching, learning and enjoying the sport of soccer.