

Eric S. Norman, PMP, PgMP



Eric is a skilled lecturer, consultant and leader with extensive business process design experience supporting a broad array of industries. He is a frequent presenter at trade conferences at the Local, Regional, National and International level, and is a recognized authority on project Work Breakdown Structures. He was selected to lead the Project Management Institute's (PMI) update to the Practice Standard for Work Breakdown Structures-*Second Edition*, published in October of 2006. As the 2007 recipient of the Linn Stuckenbruck Person of the Year award, Mr. Norman was recognized internationally by PMI for his contributions to the Project Management Profession.

Over the past twenty years, Mr. Norman has specialized in the process of project management – consulting, mentoring and leading project and business process improvement efforts for the Center for Disease Control and Prevention (CDC), AT&T, Sprint, Delta Air Lines, Norfolk Southern and CSX Railroads.

In 1999 Mr. Norman established the mentoring program for PMI's Information Technology and Telecommunication Specific Interest Group (ITT SIG) and additionally served recently as chair for the nationally-recognized Mentoring Program of the Atlanta PMI Chapter.

In 2000 Mr. Norman founded the Atlanta Chapter of the Microsoft Project User Group (MPUG) and led the organization as chair through May of 2003. His recently completed book: Work Breakdown Structures – the Foundation for Project Management Excellence, is the first joint publication by the Project Management Institute and John Wiley & Sons. He has published numerous articles for The Project Network and PMI Today newsletters and regularly contributes to a variety of trade publications. Currently, Mr. Norman is a member of PMI's Certification Governance Council and leads the PMP Credential Committee as its Chair. Mr. Norman is also a member of the Project Management Institute Consensus Body and is an active member of the ANSI (American National Standards Institute) International Project Management Standard development team. A graduate of PMI's Leadership Institute Master Class in May of 2007, Mr. Norman holds a Bachelor of Music degree in performance from Hartt College of Music and a Masters Certification in Project Management from George Washington University. Mr. Norman lives in Atlanta, Georgia with his wife Joyce - while his son, Peter is an associate in International Law with Milbank Tweed in Singapore.